

TO: All Directors of Administration for
Agencies Serviced by the Bureau of Commonwealth Payroll Operations (BCPO) for
Travel Expense Reimbursements

FROM: Stephen R. Burns 
Director
Bureau of Commonwealth Payroll Operations

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RE: BCPO Travel Memo #21-01
SAP Concur Ending Support of Microsoft Internet Explorer 11

SAP Concur recently announced it will end support for Microsoft Internet Explorer 11 (IE 11) on January 1, 2022. This does not mean SAP Concur users will be blocked from access or unable to sign in when using IE 11. What it does mean is new functionality and potentially existing functionality will not work properly in IE 11 over time.

To avoid potential issues, SAP Concur recommends users move to a modern, supported browser such as Microsoft Edge.

SAP Concur is making this change to speed up adoption of the latest browser innovations and provide an even stronger security posture. Questions on this memo can be directed to the BCPO Travel Audits Help Desk at co-travelaudits@pa.gov.

cc: Comptroller Operations Bureau Directors
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