

| denotes Service Fee Customer | Customers x Service | | | | | | | | |
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| Organization | Purchasing | Invoice Clearance | Bud. Prep. & Mon. (a) | Approve Budget Transfer Docs. Only (b) | Bud. Liaison Only (c) | Aug. (d) | Auto | Office Space Mgt. & Parking | COOP |
| Office of Administration | | | | | | | | | |
| Secretary's Office | x | x | x | | | | | x | |
| Office of Continuity & Records Information Management | x | x | x | | | x (Part of GO TIME Aug.) | | x | |
| Governor's Office of Transformation, Innovation, Management & Efficiency | x | x | x | | | x | | x | |
| OA Legal | x | x | x | | | | | x | |
| Office of Human Resources & Management (OHR&M). Belinda Nester serves as liaison. | | | | | | | | | |
| Deputy Secretary for Human Resources & Management | x | x | x | | | x | x | x | |
| Human Resources Service Center | x | x | x | | | x | | x | |
| Office of Human Resources | x | x | x | | | | | x | |
| Bureau of State Employment | x | x | x | | | x | | x | |
| Bureau of Classification & Compensation | x | x | x | | | x | | x | |
| Bureau of Labor Relations | x | x | x | | | x | | x | |
| Bureau of Workforce Planning, Development & Equal Employment Opportunity | x | x | x | | | x | | x | |
| Bureau of Employee Benefits & Services | x | x | x | | | x | | x | |
| Bureau of Employee Absences & Safety | x | x | x | | | x | | x | |

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| Office for Information Technology | | | | | | | | | |
| State Chief Information Officer (CIO)- Deputy Secretary for Information Technology | x | x | x | | | x | | x | |
| Justice Network (JNET) | x | x | x | | | | x | x | |
| Enterprise Information Security Office | x | x | x | | | | | x | |
| Bureau of IT Procurement | x | x | x | | | | | x | |
| Bureau of Application Management Services | x | x | x | | | x | | x | |
| Bureau of Integrated Enterprise System (IES) | x | x | x | | | x | | x | |
| Office of Strategy & Management | x | x | x | | | x | | x | |
| Office for Data & Digital Technology | x | x | x | | | | | x | |
| Enterprise Technology Services Office | x | x | x | | | | x | x | |
| Office of General Counsel | | | | | | | | | |
| Office of General Counsel | | | x | | | x | | Parking Only | |
| Boards & Commissions | | | | | | | | | |
| Juvenile Court Judges' Commission | x | x | x | | | | | | |
| Public Employee Retirement Commission | x | x | x | | | | | x | |
| Council on the Arts | x | x | x | | | | | x | |

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| Budget Office | | | | | | | | | |
| OB Secretary | x | x | x | | | | x | x | x |
| Governor's Budget Office (GBO) | x | x | x | | | | x | x | x |
| OB Legal | x | x | x | | | | x | x | x |
| Office of Administrative Services - Executive Offices (OAS-EO) | x | x | x | | | x | x | x | x |
| Comptroller Offices | | | | | | | | | |
| Chief Accounting Officer/Deputy for Comptroller Operations | As requested | | Preparation & submission only | | | Preparation & submission only | | Parking Only | x |
| Bureau of Planning & Management | As requested | | Preparation & submission only | | | Preparation & submission only | | Parking Only | x |
| Bureau of Accounting & Financial Management (BAFM) | As requested | | Preparation & submission only | | | Preparation & submission only | | Parking Only | x |
| Bureau of Audits (BOA) | As requested | | Preparation & submission only | | | Preparation & submission only | x | Parking Only | x |
| Bureau of Payable Services (BPS) | As requested | | Preparation & submission only | | | Preparation & submission only | | Parking Only | x |
| Bureau of Commonwealth Payroll Operations (BCPO) | As requested | | Preparation & submission only | | | Preparation & submission only | | Parking Only | x |
| Bureau of Quality Assurance & Process Improvement | As requested | | Preparation & submission only | | | Preparation & submission only | | Parking Only | x |

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| OTHER | | | | | | | | | |
| Lt. Governor's Office & Board of Pardons | x | Printing Advancement Account checks only | x | | | | | | |
| Office of Inspector General (OIG) | | | | | x | | x | x | |
| PA Human Relations Commission (PHRC) | As requested / Consulting | As requested / Consulting | x | | | | | | |
| PA Commission on Crime & Delinquency (PCCD) | x | | | | x | | | | |
| Outside Dept 81-Executive Offices | | | | | | | | | |
| Department of Banking & Securities (DOBS) | x | As requested | | | | | | | |
| Department of General Services (DGS) | | X (Telecom only) | | | | | | | |
| eHealth Partnership Authority | x | x | x | | | | | x | |
| Environmental Hearing Board (EHB) | x | x | x | | | | | | |
| PA Municipal Retirement System (PMRS) | x | x | | | | | x | x | |
| Patient Safety Authority (PSA) | x | x (No Telecom) | x | | | | | x | |

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| PENNVEST | | | As requested / Consulting | | | | | x | |
| State Ethics Commission | | | As requested / Consulting | | | | | | |

KEY:

(a) Budget Preparation & Monitoring includes full range of services offered by OAS-Budget & Fiscal Management Division, such as: 1) Preparation & submission of budgets (i.e., Request, Hearing Package, Rebudget) to the Governor's Budget Office (GBO); 2) Preparation of budget monitoring reports, which include reports & analysis of spending, meeting with customer to project spending; approving all procurements/contracts to ensure there are funds available, the item is included in the projections/plan, and the purchase relates to the mission of the organization (i.e., the legislated purpose for the appropriation) and the purchase price is fair; 3) Preparation & processing of inter-agency billings, which includes augmentation billings to other agencies and refund of expenditures for inter-agency agreements; and 4) Requests for Authorization for Federal Funds (RAFF) submissions.

(b) Approve Budget Transfer Docs. Only: Includes review and approval of budget transfers between major categories of expenditures, submission of hearing packages & performance measures to OB for the Executive Offices. Agency employs staff to prepare & monitor their budget.

(c) Budget Liaison Only: Limited to submission of hearing packages to the Governor's Budget Office for the Executive Offices. Agency employs staff to prepare & monitor their own budget.

(d) Augmentations: Customer agencies with augmentation funding source(s). OAS/B&FM prepares, submits & monitors the augmenting revenue. This service includes the review of augmentation methodologies with the customer, as well as analysis & recommendations for changes, as needed. Also to include the preparation, monitoring and collection of invoices for non-SAP agencies.

Consulting: Signed agreement in place. Customer performs most of their own processing and calls OAS when assistance is needed.

NOTE: "x" within a category indicates service coverage, although actual usage is "as needed".